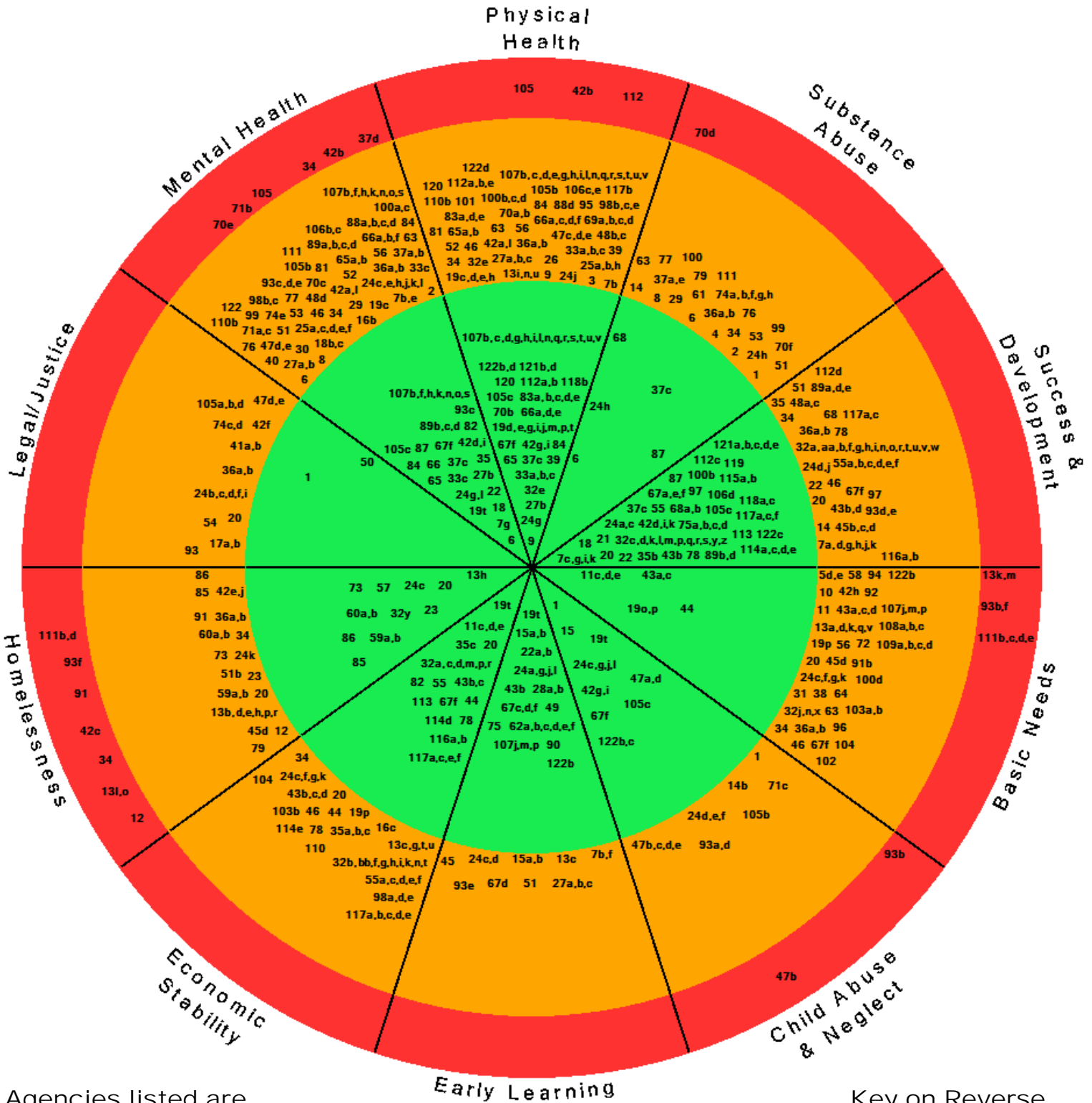


ACEs/Resilience Collaborative

Guide to Community Services

This guide is only a snapshot of agency services provided. For complete description of services as well as contact information, hours of operation, and specific requirements, please call 211, refer to the 211 database at www.win211.org, or download the win211 app available free on Google Play & iTunes.



Agencies listed are supporting efforts to reduce ACEs and build resilience in families and children.

- Key on Reverse
- Prevention/Promotion
 - Intervention
 - Crisis

For questions or requests for inclusion please contact Joyce Newsom at jnewsom@pfp.org or Jozelle Prieto at jozellep@bfhd.wa.gov

Select either Benton or Franklin County prior to conducting agency search via 211 to narrow results

1. **Action Counseling**
2. **Advocates for Wellness**
3. **Agape Therapy Services**
4. **Alcoholics Anonymous of Tri-Cities**
5. **American Red Cross Serving Central and Southeast Washington**
 - 5.a. Blood Services
 - 5.b. Disaster Preparedness
 - 5.c. Disaster Relief Services
 - 5.d. Language Interpretation and Translation (Language Bank)
 - 5.e. Military Services
 - 5.f. Safety Training
6. **April Jones, PLLC**
7. **Arc of Tri-Cities, The**
 - 7.a. Adult Recreation
 - 7.b. Birth to Three - Infant Toddler Program
 - 7.c. Buddy Club
 - 7.d. Coalition Transportation Service
 - 7.e. Community Club
 - 7.f. Junior Partners N Pals
 - 7.g. Parent to Parent Support Program
 - 7.h. Partners 'N' Pals
 - 7.i. Pre-Vocational Program
 - 7.j. Self-Advocates Developing Leaders (SADL)
 - 7.k. Very Important People (VIP) Program
8. **Assessment & Treatment Associates**
9. **Astria Sunnyside Hospital**
10. **Basin City Food Bank**
11. **Ben Franklin Transit**
 - 11.a. Dial-A-Ride
 - 11.b. Fixed Route Bus Service
 - 11.c. Night & Sunday Service
 - 11.d. Prosser/Benton City General Demand Response
 - 11.e. Taxi Feeder Service
 - 11.f. Vanpool
12. **Benton and Franklin Counties Department of Human Services**
13. **Benton Franklin Community Action Connections**
 - 13.a. Diaper Program
 - 13.b. Eviction Prevention Assistance
 - 13.c. Homeless Child Care Program
 - 13.d. Housing and Essential Needs (HEN)
 - 13.e. Housing Opportunities for Persons with AIDS (HOPWA)
 - 13.f. Information, Referrals, and Advocacy
 - 13.g. Low-Income Home Energy Assistance
 - 13.h. Low-Income Home Weatherization
 - 13.i. Low-income Prescription Assistance
 - 13.j. Nutrition Service
 - 13.k. Project Warm Up
 - 13.l. Rapid Rehousing Program
 - 13.m. Second Chance Center
 - 13.n. SHIBA Health Insurance Assistance
 - 13.o. Supportive Housing
 - 13.p. Transitional Housing
14. **Benton Franklin Counties Juvenile Justice Center**
 - 14.a. At Risk Youth
 - 14.b. Guardian Ad Litem/CASA
15. **Benton Franklin Head Start**
 - 15.a. Early Head Start
 - 15.b. Head Start
16. **Benton Franklin Humane Society**
 - 16.a. Animal Shelter
 - 16.b. Pet Assisted Therapy
 - 16.c. Spay and Neuter Assistance Program
17. **Benton Franklin Legal Aid Society**
 - 17.a. Family Law Class
 - 17.b. Legal Assistance
18. **Benton Franklin PFLAG**
 - 18.a. Education
 - 18.b. Family and Individual Support
 - 18.c. LGBT Adult Support
19. **Benton-Franklin Health District**
 - 19.a. Access to Baby and Child Dentistry (ABCD Dental)
 - 19.b. Animal Bite Reporting - Rabies Control
 - 19.c. Children with Special Health Care Needs (CSHCN)
 - 19.d. Communicable Disease Control
 - 19.e. Diabetes Self-Management Classes
 - 19.f. Emergency Preparedness and Response
 - 19.g. Food Safety
 - 19.h. HIV Case Management
 - 19.i. Immunizations and Flu Shot Information
 - 19.j. International Travel Clinic
 - 19.k. Medicaid Outreach
 - 19.l. Nurse Family Partnership
 - 19.m. Safe Environment
 - 19.n. Safe Kids
 - 19.o. Tri-Cities Diabetes Coalition
 - 19.p. Vital Records
 - 19.s. WIC Program
20. **Blue Mountain Action Council**
21. **Boy Scouts of America, Blue Mountain Council**
 - 21.a. Learning for Life
 - 21.b. Scouting Programs
22. **Boys and Girls Clubs of Benton and Franklin Counties**
 - 22.a. Boys and Girls Club
 - 22.b. Discovery Preschool
23. **Brentwood Apartments**
24. **Catholic Charities Serving Central WA - Tri-Cities**
 - 24.a. 7-Week Parenting Classes
 - 24.b. Adoption Service
 - 24.c. Community Resource Outreach Team
 - 24.d. Foster Care / Adoption
 - 24.e. Foster Teen Programs
 - 24.f. Kinship Navigator
 - 24.g. Maternity Services
 - 24.h. Outpatient Counseling Services
 - 24.i. Positive Co-Parenting
 - 24.j. PREPARES Family Companions
 - 24.k. Volunteer Services
 - 24.l. Young Mom's Support Group
25. **Chaplaincy Health Care**
 - 25.a. Behavioral Health
 - 25.b. Chaplaincy Cork's Place (Grief Care for Children)
 - 25.c. Clinical Pastoral Education (CPE)
 - 25.d. Grief Care for Adults - Cork's Place
 - 25.e. Hospice Care
 - 25.f. Palliative Care
 - 25.g. Spiritual Care
 - 25.h. Volunteer Opportunities
26. **Check Line**
27. **Children's Developmental Center**
 - 27.a. Comprehensive Autism Diagnostic and Evaluation (CADET)
 - 27.b. Developmental Screenings
 - 27.c. Occupational and Physical Therapy

Select either Benton or Franklin County prior to conducting agency search via 211 to narrow results

- 28. Children's Reading Foundation of the Mid Columbia**
 - 28.a. READY! for Kindergarten
 - 28.b. Team Read - Volunteer Opportunity
- 29. Choices and Changes, Inc.**
- 30. Christine Thoma, LMFT**
- 31. Church of the Nazarene**
- 32. Columbia Basin College**
 - 32.a. Adult Basic Education
 - 32.b. Assessment Center
 - 32.c. Career Services
 - 32.d. Community College
 - 32.e. Dental Care
 - 32.f. Displaced Workers Program
 - 32.g. ESL Skills Enhancement
 - 32.h. General Education Degree Program (GED)
 - 32.i. High School Completion Program
 - 32.j. Resource Center
 - 32.k. Student Employment
 - 32.l. Student Success Center
 - 32.m. Upward Bound
 - 32.n. WorkFirst
- 33. Columbia Basin Health Association**
 - 33.a. Dental Services - Connell Family Clinic*
 - 33.b. Eye Care - Connell Family Clinic*
 - 33.c. Primary Healthcare - Connell Family Clinic*
- 34. Columbia Basin Veterans Opportunity Center**
- 35. Columbia Industries**
 - 35.a. Community Center
 - 35.b. Employment Services
 - 35.c. Pre-Vocational/Group Supported
- 36. Communities In School of Benton-Franklin**
 - 36.a. Enrichment Program
 - 36.b. Integrated Support Services
- 37. Comprehensive Healthcare**
 - 37.a. Adult Outpatient Mental Health Services
 - 37.b. Child and Family Services
 - 37.c. Community Education Programs
 - 37.d. Crisis Services
 - 37.e. Substance Use Disorder Treatment
- 38. Connell Food Bank**
- 39. Creekside Dental Clinic**
- 40. Curtis Counseling**
- 41. Dispute Resolution Center of Tri-Cities**
 - 41.a. Conflict Management Training
 - 41.b. Mediation Dispute Resolution
- 42. Domestic Violence Services of Benton and Franklin Counties**
 - 42.a. Advocacy Based Counseling
 - 42.b. Domestic Violence Crisis Line
 - 42.c. Domestic Violence Shelter
 - 42.d. Girls Circle
 - 42.e. Housing Assistance
 - 42.f. Legal Advocacy
 - 42.g. Outreach Education
 - 42.h. Resources and Referrals
 - 42.i. Teen Dating Violence Education & Prevention
 - 42.j. Transitional Housing
 - 42.k. Volunteer/Volunteer Training Program
 - 42.l. Women's Support
- 43. DSHS Region 1 - Kennewick Community Services Office**
 - 43.a. Basic Food Program
 - 43.b. Child Care Subsidies
 - 43.c. Financial Assistance
 - 43.d. ID Card Assistance
- 44. DSHS Region 1 - Kennewick of Division of Child Support**
- 45. DSHS Region 1 - Kennewick Office of Developmental Disabilities Administration**
 - 45.a. Early Intervention Services Administration
 - 45.b. Employment and Day Program Services
 - 45.c. Individual and Family Services Program
 - 45.d. Residential Placement
- 46. DSHS Region 1 - Kennewick Office of Division of Vocational Rehabilitation**
- 47. DSHS Region 1 - Richland Office of Division of Children and Family Services**
 - 47.a. Adoption
 - 47.b. Child Protective Services
 - 47.c. Child Welfare Services
 - 47.d. Family Reconciliation
 - 47.e. Foster Care
- 48. Edith Bishel Center for the Blind and Visually Impaired**
 - 48.a. Independent Living Program
 - 48.b. Low Vision Evaluation
 - 48.c. Reading and Writing Assistance Program
 - 48.d. Social Activities and Support Groups
- 49. Educational Service District 123**
- 50. Elder Law Group**
- 51. Elijah Family Homes**
 - 51.a. Parent-Child Assistance Program
 - 51.b. Transitional Housing
- 52. Family Home Care**
- 53. First Step Community Counseling Services**
- 54. Franklin County Prosecutor's Office**
- 55. Goodwill Industries of the Columbia, Inc**
 - 55.a. Community Jobs Program
 - 55.b. DDA Program Services
 - 55.c. Facility-Based Program Services
 - 55.d. Goodwill Employment Connection Center (GECC)
- 56. Grace Clinic**
- 57. Habitat for Humanity - Tri Cities**
- 58. Harvest Outreach**
- 59. Housing Authority of the City of Kennewick**
 - 59.a. Public Housing Program
 - 59.b. Section 8 Housing Choice Programs
- 60. Housing Authority of the City of Pasco and Franklin County**
 - 60.a. Affordable Apartments
 - 60.b. Public Housing
- 61. Ideal Option**
- 62. Inspire Development Centers**
- 63. Jonathan M Wainwright Memorial VA Medical Center**
- 64. Jubilee Ministry of Prosser**
- 65. Kadlec Neurological Resource Center**
 - 65.a. Information Services
 - 65.b. Neurological Disorder Education and Support Groups
- 66. Kadlec Regional Medical Center**
 - 66.a. Diabetes Education and Counseling - Healthy Ages After 50
 - 66.b. Inpatient/Outpatient Services
 - 66.c. Living Well Chronic Disease Self-Management
 - 66.d. Nutritional Counseling - Healthy Ages After 50 Our

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- 66.e. Little Lambs Support Group
- 66.f. Wellness Program - Healthy Ages - Healthy Ages After 50
- 67. Kennewick School District**
 - 67.a. Mid-Columbia Partnership Home School
 - 67.b. Public School District
 - 67.e. Technical Skills Center
 - 67.f. Teen Parent Education
- 68. Kennewick, City of**
- 69. Lions Club of Kennewick**
 - 69.a. Hearing Aid Expense Assistance
 - 69.b. Used Glasses Drop-Off
 - 69.c. Vision Aids Expense Assistance
 - 69.d. Wheelchair Ramps
- 70. Lourdes Health**
 - 70.a. Diabetes Education and Support
 - 70.b. Nutrition Education
- 71. Lutheran Community Services Northwest**
 - 71.a. 3 Rivers Wraparound Program
 - 71.b. Children's Crisis Stabilization Bed
 - 71.c. Therapeutic Foster Care
- 72. Martha's Cupboard**
- 73. McMurray Park Apartments**
- 74. Merit Resource Services**
 - 74.a. Alcohol and Drug Information School
 - 74.b. Alcohol and Drug Tests
 - 74.c. Deferred Prosecution
 - 74.d. DUI Assessments
 - 74.e. Employee Assistance Programs
 - 74.f. Outpatient Treatment Program
 - 74.g. Relapse Prevention
 - 74.h. Student Assistance Programs
- 75. Mid-Columbia Libraries**
 - 75.a. Bookmobile
 - 75.b. Library Services
 - 75.c. ProCitizen
 - 75.d. Pronunciator
- 76. NAMI Tri-Cities**
- 77. Narcotics Anonymous of Tri-Cities**
- 78. OIC of Washington**
- 79. Pacific Northwest Adult & Teen Challenge - Tri-Cities**
- 80. Pasco School District**
 - 80.b. Alternative High School - New Horizons High School - Discovery Middle School
- 81. Pasco, City of**
- 82. Pet Over Population Prevention**
- 83. Planned Parenthood of Greater Washington and North Idaho**
 - 83.a. Abortion Services
 - 83.b. Family Planning Education and Resources
 - 83.c. Navigator Program
- 84. PMH Medical Center**
- 85. Prosser Manor**
- 86. Quail Ridge Apartments**
- 87. Quest Youth Center**
- 88. Recovery and Wellness Center of Eastern Washington**
 - 88.a. Depression and Anxiety Intensive Outpatient Group (IOP)
 - 88.b. Group Therapy for Mental Illness
 - 88.c. Individual Therapy
 - 88.d. Parent Education
- 89. Responding to Autism Center**
 - 89.a. Adult Services and Support
 - 89.b. Autism Screenings
 - 89.c. Behavioral Services & Support
 - 89.d. Parent Education & Support
 - 89.e. Social Skill Classes
- 90. Richland School District**
- 91. River of Life MCC**
 - 91.a. ANSIL Hall
 - 91.b. ANSIL Service Center
- 92. Riverview Seventh-Day Adventist Church**
- 93. Safe Harbor Support Center**
 - 93.a. Court-Ordered Parenting Seminar
 - 93.b. Family Assistance
 - 93.c. Mental Health
 - 93.d. The Incredible Years - Parent Training Intervention
 - 93.e. Trauma Treatment - Taming the Dragon
- 94. Salvation Army - Mid Columbia**
- 95. Seattle Children's**
- 96. Second Harvest Tri-Cities**
- 97. Skills Development Mission, Inc.**
- 98. Social Security Administration - Kennewick**
 - 98.a. Burial Benefits
 - 98.b. Medicare Part D
 - 98.c. Medicare Parts A & B
 - 98.d. Social Security
 - 98.e. Social Security Disability Insurance - SSDI
- 99. Somerset Counseling Center, LLC**
- 100. South Eastern Washington Service Center of the Deaf and Hard of Hearing**
 - 100.a. Case Management and Advocacy
 - 100.b. Sign Language Classes
 - 100.c. Sign Language Interpreters
 - 100.d. Telecommunication Access
- 101. Specialty Mobility**
- 102. St Vincent Centers**
 - 102.a. Clothing and Houseware Assistance
 - 102.b. Donation Center/Thrift Store
- 103. St Vincent de Paul - Pasco**
 - 103.a. Basic Needs Assistance
 - 103.b. Utility Assistance
- 104. St Vincent de Paul - Richland**
- 105. Support, Advocacy & Resource Center (SARC)**
 - 105.a. Crisis Intervention/ Crisis Line
 - 105.b. Human Trafficking Advocacy
 - 105.c. Prevention Program
 - 105.d. RECORDS COMBINED - Crime Victim Service Center
- 106. Tri-Cities Cancer Center**
 - 106.a. Resource Library
 - 106.b. Support Groups
 - 106.c. The Beauty Center
 - 106.d. Volunteer Center
 - 106.e. Well-Fit Program
- 107. Tri-Cities Community Health**
 - 107.a. Behavioral Health Care
 - 107.b. Dental Care
 - 107.c. Eye Clinic
 - 107.d. First Steps / WIC
 - 107.e. Health Insurance Enrollment Assistance / In Person Assister
 - 107.f. Medical Services
 - 107.g. Pharmacy
 - 107.h. Urgent Care
- 108. Tri-Cities Diaper Bank**
- 109. Tri-Cities Food Bank**
- 110. Tri-Cities Residential Services**
 - 110.a. Representative Payee / Protective Payee
 - 110.b. Supported Living
- 111. Tri-City Union Gospel Mission**
 - 111.b. Emergency Shelter for

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Men

111.c. Necessities Program

111.d. Emergency Shelter for
Women and Children

112. Trios Health

112.a. First Aid Education

112.b. Nutrition Services

112.c. Volunteer Services

**113. Veterans Opportunity Center
& Military Retiree's Office**

114. Washington State

**Department of Labor and
Industries**

114.a. Apprenticeship

114.b. Electrical Inspections

114.c. Master Business

114.d. Wage, Hours and
Breaks

114.e. Worker's
Compensation

**115. Washington State University -
Tri-Cities**

115.a. College Courses

115.b. Gear Up

116. West Side Church

116.a. Citizenship

116.b. English Second
Language

117. WorkSource Columbia Basin

117.a. Adult Program

117.b. Dislocated Worker
Program

117.c. Job Center

117.e. Veterans Program

**118. WSU Benton County
Extension**

118.a. 4-H

118.b. Food Safety and
Preservation

**119. WSU Franklin County
Extension**

**120. Yakima Valley Farm Workers
Clinic**

**121. YMCA of the Greater Tri-
Cities**

121.a. Day Camp

121.b. Youth Sports

122. You Medical

122.a. Compassionate
Abortion Recovery &
Encouragement Program

122.b. Learning and Earning

122.c. Stronger - Father
Parenting Program

122.d. Women Services

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